



BACON THEATRE

DEAN CLOSE

Here are some of our FAQs which we hope will help you.

However, if you still have questions, please get in touch as one of our friendly team will be able to help. Simply email team@bacontheatre.co.uk

1. What time should I arrive at the theatre?

We recommend that you arrive at least 30 minutes before the performance begins. This allows time for parking, ticket collection, and getting seated before the show starts.

We are open 1 hour before the show start time

2. Can I bring food or drinks into the auditorium?

Outside food and drinks are typically not allowed. However, you can purchase snacks and beverages before the show or during the interval and these are allowed in the auditorium.

3. Are tickets refundable or exchangeable?

Unfortunately we do not offer refunds.

Tickets are non-refundable and we regret that we are unable to refund tickets unless a show is cancelled. If an event is sold out we will try to re-sell them for you up to 72 hours before the show.

You are able to re-sell or pass on any tickets that you cannot use.

4. Is the theatre accessible for people with disabilities?

Yes, we do our very best to make our theatre inclusive for all.

We have wheelchair ramps and accessible restrooms. We also allow guide dogs and provide ear defenders and hearing loop systems. Please contact us in advance to ensure that we are able to help with any needs you may have.

5. Can I take photos or record videos during the performance?

No, photography, video recording, and the use of mobile devices during the performance isn't allowed, as they can disrupt the show and violate copyright laws. Please be sure to turn off your devices before the performance starts.

6. Is there parking available at the theatre?

Yes, we offer free on-site parking. Please be aware that during busy times, we can not guarantee spaces so early arrival is recommended.

7. How long do performances typically last?

The length of a performance varies, but most shows run between 1.5 - 2 hours, including an interval. We advise that you check the specific show's details on our website for exact timings.

8. What happens if I arrive late to the performance?

Late arrivals are usually seated during a suitable break in the performance, such as a scene change to avoid disrupting the show. We will always do our best to get you to your seats.

9. Can I purchase tickets at the door, or do I need to buy them in advance?

Our Box Office is open Monday, Wednesday and Fridays between 9am - 12pm to purchase tickets, and we do recommend you purchase tickets in advance, especially for popular shows, to ensure availability.

We do take bookings at the door but recommend that you call prior to ensure that tickets are still available.

Box office is only open over the phone during those times

Box office on the door is open 1 hour before performance starts

10. Is there a discount for students, seniors, or groups?

Yes, we do offer discounts for students, seniors, or large group bookings. To find out more, please contact us with your details so we can provide you with a discounted option.

Concession prices are subject to certain shows only